



Manager, Library Technology Services

Shortgrass Library System (SLS) is looking for an innovative, collaborative and highly motivated individual for the position of Manager, Library Technology Services.

This position reports to the CEO and is responsible for the provision of high quality technology services in the demanding and innovative environment at Shortgrass Library System.

Some of the main projects the Manager, Library Technology Services will manage include: developing an online payment/membership renewal system, the province-wide Me-Card, and an ongoing review of all technology related services offered by the regional library system.

Located in Medicine Hat, Alberta, Shortgrass Library System serves a population of over 100,000 through a network of twelve autonomous public libraries in south-eastern Alberta. We also provide contractual services to a total of thirty-three school libraries in the Prairie Rose School Division Number 8 and Medicine Hat School District Number 76. Our System website is located at www.shortgrass.ca.

Major Responsibilities

- Coordination of system wide technology based projects and programs
- Representation on regional and provincial work teams and committees such as the One Community One Card project, SAILS (Southern Alberta Integrated Library System) consortium, and TAL (The Alberta Library).
- Recommendation of appropriate emerging technologies applicable to public libraries
- Management of publicly accessible online services, including the ILS, the System website, online catalogues, electronic resources, etc.
- Technology development and support services to members and contracted partners including the optimization of the ILS for staff use; creation of reports within the ILS
- Technology training of System and member library employees as well as contracted partners
- Troubleshooting of ILS-related problems
- This position is one of the first points of contact during after-hours for any technology related issues and occasionally requires work to be completed outside regular office hours

- Negotiations with SLS partners and vendors on issues related to the provision of library technology services
- Monitoring and evaluating the usage of SLS electronic resources
- Advising member libraries on technology related services, including digital library resources

Qualifications

- Master of Library Science/ Master of Library and Information Science degree or equivalent from an ALA-accredited program
- Demonstrated interest in and knowledge of emerging technologies in public libraries
- Extensive experience providing technology services in a library environment
- Experience managing an ILS system is required, experience managing SirsiDynix Symphony is an asset, with API experience being a great addition.
- Experience with working in Unix/Linux command line environment or with Shell and/or Perl scripting would be a great asset
- Experience negotiating pricing with vendors
- Strong leadership and management skills
- Excellent verbal and written communication skills
- Ability to function well both independently and as a member of a team
- Strong service ethic

Salary and Benefits

\$67,434 to \$84,913 plus generous benefits package including: extended health & dental benefits, Short & Long Term Disability, Life Insurance & Pension Plan.

A moving allowance may be available as per Shortgrass Library System policy.

To apply

Please submit a cover letter and resume via email to:

Petra Mauerhoff, CEO
Shortgrass Library System

E-mail: petra@shortgrass.ca

Review of applications will begin January 10th, 2014. The posting will remain open until the position has been filled.

Shortgrass Library System thanks all applicants for their interest in the position, but only those under consideration will be contacted.