



CHECK OUT THESE SESSIONS NEXT WEEK!

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WWW.EDUCATIONINSTITUTE.CA**

Monday November 17, 2008 at 3:00 PM ET

[Web Conference](#)

Introducing and Sustaining a Roving Reference Service
with Darlene Beck and Maureen Collier

In 2007, Halifax Public Libraries introduced a phased-in roving service, adaptable to suit a range of branches from large multi-floor/multi-desk facilities to small rural branches with a single service point and part-time hours. This session shares some of the techniques, strategies and best practices to successfully integrate and sustain roving as a service model.

Tuesday November 18, 2008 at 1:00 PM ET

[Web Conference](#)

TECH TUESDAY SERIES

Designing the Digital Experience
with David King

There is a revolution occurring on the Web! New technology tools and techniques are changing the way users think about and interact with the Web sites they frequent. The Education Institute welcomes back David Lee King, a popular speaker and conference presenter, to bring you the concepts behind designing experiences on the Web, emphasizing current best practices in three key areas.

Wednesday November 19, 2008 at 3:00 PM ET

[Audio Conference](#)

Using Interviews as a Research Method in Your Library
with Lisa M. Given

Are you hoping to gather important data soon? If so, you may want to learn strategies for conducting effective interviews, including issues related to question design and preparation for data analysis. Related topics, such as implications for ethics review, how to use interviews alongside other methods, and data gathering methods will be discussed.

Thursday November 20, 2008 at 2:00 PM ET

[Audio Conference](#)

Aspects of Negotiation - Part 1: Negotiation — An Introduction
with Paul Guise

Negotiation is a skill that we all use on a daily basis — why not learn to do it well? This workshop will help you prepare for your own negotiations, be they contract discussions, written funding applications, planning meetings, organizational renewal processes and more. Participants will be introduced to the principles and language of negotiation, plus have the opportunity to investigate how these principles apply to their own situation. This is Part One of a 5-part series. Registering for all five parts at the same time gives you get a 20% discount on the series.

				
On-line	Audio	Web	Face-to-Face	ei To Go